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Motorola Solutions Technical Notification (MTN)

TITLE: New firmware update version **R04.00.00** for **WM500** PMMN4127

TECHNOLOGY: Accessory - Wireless Remote Speaker Microphones

DETAILS:
- An announcement of the latest firmware release that provides updates to resolve previous issues.
- A good preventive maintenance practice - keeping current available firmware version ensures optimal functionality
- This is an informational bulletin. No labor warranty is implied, intended or authorized.

WHAT'S NEW IN THE RELEASE:
- New Automatic Reconnection feature. Enhance user connectivity experience when WM500 is used with Kodiak application. When the connection to the Kodiak application is interrupted/lost, WM500 automatically attempts to reconnect approximately every 5 seconds indefinitely to the application until successful reconnection to Kodiak application. In addition, pressing the PTT or Emergency button will trigger an immediate attempt to reconnect to the application. NOTE: The MFB and programmable buttons (P1-P4) will not function when the connection to the application is interrupted/lost; the functions of these buttons will resume after successful reconnection to the application.
- Support language selection (English, French and Dutch) via Accessory Manager. Require Accessory Manager App version 1.0.11 or later
- Support MXP600

HOW TO UPGRADE:
Connect and upgrade WM500 via Accessory Manager Application 1.0.11 or higher. Available on Google Play store.

SEVERITY RECOMMENDATION:
High / Safety - Perform Immediately

WHEN TO APPLY RESOLUTION:

After reboot __
After (re)installation __
After upgrade __
After power cycle __
After database restoration __
After failure __
On FRU replacement __
During maintenance __
Immediately __
As instructed **X**
Information only __

LABOR ALLOWANCE:

This is an informational bulletin.
No labor warranty is implied, intended or authorized for U.S. Domestic Partners/Customers.
Other regions should follow their own standard procedures.

For assistance with this bulletin please contact your MSI Technical support centre
https://www.motorolasolutions.com/en_us/support.html